

Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

Vodafone Infinite Plans (Month to Month)

This service is a Postpaid Mobile service

Min monthly spend	\$40	\$45	\$55	\$65
Plan name	\$40 Lite Plan	\$45 Lite+ Plan	\$55 Super Plan	\$65 Super+ Plan
Included Data	10GB Max Speed data Then access to data at speeds of up to 2Mbps	30GB Max Speed data Then access to data at speeds of up to 2Mbps	60GB Max Speed data Then access to data at speeds of up to 10Mbps	100GB Max Speed data Then access to data at speeds of up to 10Mbps
Speed experience of infinite data at (2Mbps or 10Mbps). For more info see our Speed Guide.	At 2Mbps, you can check your socials, browse the web and stream music but is not suitable HD video.		At 10Mbps, you can use video calling, and high definition video. Uploading large files to the web may be slow.	
Standard national calls	Unlimited			
Standard SMS	Unlimited			
Standard international mins to Zone 1 countries	-	100	1000	Unlimited
Standard international mins to Zone 2 countries	-	-	100	200
International Pay As You Go call rates	Check out our support page for international call rates at vodafone.com.au/support/plans/international-calls			
Minimum term	1 month			
Minimum cost (Doesn't include any additional phone payments)	\$40 + phone cost	\$45 + phone cost	\$55 + phone cost	\$65 + phone cost
Early Exit Fees	There are no Early Exit Fees on this Plan However, if you choose to cancel, 100% of any remaining phone instalments will be applied to your next bill			
Voicemail	Unlimited			
Standard international video calls	1.5 x international call rates + 40c flag fall			
International roaming	International Roaming is automatically active on this Plan. You will be charged as per our \$5 Roaming rates in Eligible Countries – this will allow you to use your normal Plan inclusions for an extra \$5 per day per Plan on account. While roaming on our \$5 Roaming rates, once Max Speed data is exhausted, you'll be automatically charged \$5 for each additional 1GB data (Additional Data), which equals \$0.005/MB. Any unused Additional Data will rollover for one billing month, while Max Speed data doesn't rollover. If you use your service in a country which is not an Eligible Country, you will be charged our Pay As You Go Rates. Roaming costs are in addition to your min monthly spend. Full rates and a list of our Eligible Countries can be found at vodafone.com.au/roaming . You can deactivate \$5 Roaming (or Roaming altogether) by calling 1555.			
Premium SMS	Rates dependent on service			
123 (incl. 0414100123 & 0414123123) Ask Anything	\$1.30/minute and \$3.10 connection fee			
1223 & 1225 Directory assistance	\$0.95/minute and \$1.50 connection fee			
Your unused allowances will expire each month at the end of your billing cycle. All inclusions are for use in Australia.				

Information about the service

No Additional Data charges in Australia

Once you exceed your Max Speed data allowance, you will receive infinite data at speeds of up to 2Mbps or 10Mbps depending on your chosen plan. Heavy data users may experience slower speeds than other users during busy periods. Actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage, if you are roaming, and if you are a heavy data user.

Tethering

Tethering permitted to personal devices only, but must not be used in a modem or as a substitute for a home internet service. For more information, check out our [speed guide](#).

Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details incl. any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

Phone

You must purchase a handset from Vodafone to use with this Plan and pay it off over 12, 24 or 36 interest-free monthly instalments. If you cancel this plan, your MPP will also automatically cancel and 100% of remaining MPP instalments will be applied to your next bill. Speak to us or check out our website to find out which phones you can get on Vodafone

Sharing

If you have more than one Vodafone Infinite (excluding Ultra+ Plan) or Plus Plans on your billing account, the Max Speed data allowances on those services will automatically combine into one pool which will be shared between eligible users (data sharing is only available for up to 10 services, a maximum of 5 of which can be voice plans for personal customers, and only between the Max Speed data of other Vodafone Infinite Plans (excluding Ultra+ Plan) and Plus Plans). The data included in any plan on your account which is not a Vodafone Infinite Plan or Plus Plan is not shareable with this plan and vice versa. Infinite data at 2Mbps or 10Mbps is not shareable. You can opt-out of sharing altogether at any time by calling 1555

Bundling

You don't have to bundle this service.

Other information

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app, or head to vodafone.com.au/myvodafone to set up your username and password to access My Vodafone through a web browser.
Tracking usage overseas	You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on +61 426 320 000 .
Premium Services	As a default, Premium Services including Premium TXT (e.g. text voting) and Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and will incur an additional cost on top of your monthly plan charge. Before using a Premium Service, always check the costs associated with this service. To opt-out or make a complaint, please call 1555 . There is no charge to opt-out. For more info visit vodafone.com.au/support/device/premium-services .
We're here to help	Check out our online support section at vodafone.com.au/support . Otherwise, call us on 1300 650 410 , or 1555 from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 , or head to tio.com.au
Bill	You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of \$2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary.

Coverage

The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage, if you are roaming or if you are a heavy data user. For more info, head to vodafone.com.au/coverage

For information on other plans, head to vodafone.com.au/cis. To view the full terms and conditions for this plan, head to vodafone.com.au/terms. Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' or 'Infinite' offerings. Head to vodafone.com.au/sfoa.