

Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

Red Tablet Plus Plans (Month to Month, with new tablet)

This service is a Postpaid Mobile Broadband service

Minimum monthly spend	\$15 + tablet repayment	\$30 + tablet repayment	\$45 + tablet repayment	\$60 + tablet repayment
Included Data	5GB Your Max Speed Data Then access to data at speeds of up to 1.5Mbps	30GB Your Max Speed Data Then access to data at speeds of up to 1.5Mbps	60GB Your Max Speed Data Then access to data at speeds of up to 1.5Mbps	100GB Your Max Speed Data Then access to data at speeds of up to 1.5Mbps
Minimum term	1 month			
Minimum cost	\$15 + total cost of chosen tablet	\$30 + total cost of chosen tablet	\$45 + total cost of chosen tablet	\$60 + total cost of chosen tablet
Cost of 1MB data	\$0.003	\$0.0012	\$0.0007	\$0.0006
Early Exit Fees	There are no Early Exit Fees on this Plan. However, if you choose to cancel, 100% of any remaining device instalments will be applied to your next bill.			
Tablet	You must purchase a tablet to use with this Plan and pay for it upfront, or over 12, 24 or 36 interest-free monthly instalments. Speak to us or check out our website to find out which tablets you can get from Vodafone.			
International roaming	International Roaming is automatically active on this Plan. You will be charged as per our \$5 Roaming rates in Eligible Countries – this will allow you to use your normal Plan inclusions for an extra \$5 per day, per device. While roaming on our \$5 Roaming rates, once Your Max Speed Data is exhausted you'll be automatically be charged \$5 for each additional 1GB data (Additional Roaming Data), which equals \$0.005/MB. Any unused Additional Roaming Data will rollover for one billing month, while Your Max Speed Data doesn't rollover. If you use your service in a country which is not an Eligible Country, you will be charged our Pay As You Go Rates. All Roaming costs are in addition to your minimum monthly spend. Full rates and a list of our Eligible Countries can be found at vodafone.com.au/roaming . You can deactivate \$5 Roaming (or Roaming altogether) at any time by calling 1555 .			
Your unused allowances will expire each month at the end of your billing cycle. All inclusions are for use in Australia.				
There are no additional data usage charges within Australia on this Plan. Once Your Max Speed data allowance is exhausted, then data is available at speeds of up to 1.5Mbps until your next billing month. To find out what 1.5Mbps means for you, head to vodafone.com.au/speedguide .				

Information about the service

Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

For use with tablets only

This Plan is only available when you bring your own compatible iPad or tablet. Plan is not suitable for use with Mobile Broadband modems.

Sharing

If you have more than one Vodafone Plus Plans on your billing account the Your Max Speed data allowances on those services will automatically combine into one pool which will be shared between eligible users. Data sharing is only available on up to 10 services, a maximum of 5 of which can be voice Plans for personal customers. The data included in any other Plan on your account which is not a Vodafone Plus Plans is not shareable with this Plan and vice versa. You can opt-out of sharing by calling 1555.

Bundling

You don't have to bundle this service.

Other information

My Vodafone	<p>You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app or head to vodafone.com.au/myvodafone to set up your username and password to access My Vodafone through a web browser.</p>
Tracking usage overseas	<p>You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on +61 426 320 000.</p>
We're here to help	<p>Check out our online support section at vodafone.com.au/support. Otherwise, call us on 1300 650 410, or 1555 from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058, or head to tio.com.au</p>
Bill	<p>You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of \$2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary.</p>
Premium Services	<p>As a default, Premium Services including Premium SMS (e.g. text voting) and Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and incur costs in addition to your monthly plan fee. From 10 November 2020, all new customers or customers upgrading to a new service will be capped for using Premium Services at \$20 per billing cycle. You are able to remove the \$20 spend cap entirely by calling 1555 but this means you'll continue to incur and be liable for Premium SMS services. Before using a Premium Service, always check the costs associated with this service. To block Premium SMS services or make a complaint, please call 1555. For more info visit vodafone.com.au/support/device/premium-services</p>
Coverage	<p>The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage or if you are roaming. For more info, head to vodafone.com.au/coverage.</p>

For information on other plans, head to vodafone.com.au/cis. To view the full terms and conditions for this plan, head to vodafone.com.au/terms. Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' offerings. Head to vodafone.com.au/sfoa.

Broadband education package

To better understand broadband technologies and the factors that can influence the performance of your broadband service, you can visit the Communications Alliance Broadband Education Package website at <https://www.commsalliance.com.au/BEP>